



Guidelines for in-person meetings and appointments

Thank you for your interest in attending a UnitedHealthcare® in-person meeting or appointment. Before you attend a face-to-face appointment, please review the following guidelines to best protect your health, the health of your agent, and the health of others attending this meeting.

Please do not attend a meeting or appointment in person if:

- You are not feeling well or have any symptom of illness, such as: unexplained cough, shortness of breath or difficulty breathing, fever, chills, unexplained muscle pain, sore throat, new loss of taste or smell
- You have tested positive for COVID-19 within the past 10 days or are currently isolated due to illness
- You have had any symptoms of illness during the 48 hours prior to your meeting or appointment
- You are feeling well but live with someone who has suspected or a confirmed case of COVID-19

During your in-person meeting or appointment, you must:

- Wear a face mask that covers your nose, mouth, and chin
- Practice 6' social distancing
- Not shake hands
- Observe venue guidelines related to health and safety
- If directed, complete a contact tracing form

If you develop symptoms of illness during or after attending an event or appointment:

- Please leave the meeting immediately or tell your agent you need to stop the appointment
- Report the illness to your agent

UnitedHealthcare appreciates your commitment to the health and safety of your agent and others in the community by following these guidelines.



If an in-person meeting or appointment is not an option for you, learn about UnitedHealthcare Medicare plans by:

Calling us at
1-877-456-9254

Visiting us online at
uhcmedicare.solutions.com

Contacting
your local agent