

**What happens if Medicare plans from UnitedHealthcare leave the Medicare Program or leave the Service Area where you live?**

If we leave the Medicare program or discontinue Medicare plans from UnitedHealthcare in your Service Area, we will notify you in writing. **If either of these situations occurs, you will be allowed to change the way you receive Medicare coverage.** Your choices will always include Original Medicare, and they may also include joining another Medicare Advantage plan, if such plans are available in your area and are accepting new Members.

We have a contract with CMS. At the end of each year, the contract is reviewed, and either we or CMS may decide to terminate the contract. It is also possible our contract may terminate at some other time. If the contract is going to terminate, we will generally notify you at least ninety (90) days in advance. Your advance notice may be as little as thirty (30) days, or even fewer days if CMS terminates our contract in the middle of the year. Until we notify you in writing that you must disenroll from Medicare plans from UnitedHealthcare and indicate the date when your membership ends, you will continue as a Member of Medicare plans from UnitedHealthcare, and you must continue to receive all covered services from contracted medical providers until the date your disenrollment is effective. All covered services and rules described in this document will continue until your membership ends.

Once we have notified you in writing we are leaving the Medicare program or the area where you live, you may switch to another way of getting your Medicare benefits at any time. If you decide to switch from Medicare plans from UnitedHealthcare to Original Medicare, you will have the right to buy a Medigap policy regardless of your health. This is called “guaranteed issue rights.” Locate your state below to find the local agency to contact about how and when to buy a Medigap policy if you need one.

<p><b>Alabama</b>  <a href="#">Alabama Department of Senior Services</a>  201 Monroe St, Ste 350  Montgomery, AL 36104  1-800-243-5463  TTY: 711</p>	<p><b>Alaska</b>  <a href="#">Senior and Disabilities Services</a>  240 Main St, Ste 601  Juneau, AK 99811-0680  1-866-465-3165  TTY: 1-907-465-5430</p>	<p><b>American Samoa</b>  <a href="#">Pago Pago Social Security Office</a>  Centennial Bldg, Ste 302, Fl 3  Utulei, AS 96799  1-684-622-3001  TTY: 711</p>
<p><b>Arizona</b>  <a href="#">Arizona Department of Economic Security Division of Aging and Adult Services</a>  1789 West Jefferson St,  ATTN: SHIP 950A  Phoenix, AZ 85007  1-800-432-4040  TTY: 711</p>	<p><b>Arkansas</b>  <a href="#">Senior Health Insurance Information Program</a>  1200 West Third St  Little Rock, AR 72201-1904  1-800-224-6330  TTY: 711</p>	<p><b>California</b>  <a href="#">California’s Health Insurance Counseling and Advocacy Program (HICAP)</a>  1300 National Drive, Ste 200  Sacramento, CA 95834-1992  1-800-434-0222  TTY: 1-800-735-2929</p>

<p><b>Colorado</b>  <a href="#">Dora - Division of Insurance - State of Colorado</a>  1560 Broadway, Ste 850  Denver, CO 80202  1-800-930-3745  TTY: 711</p>	<p><b>Connecticut</b>  <a href="#">State Department on Aging - CHOICES</a>  55 Farmington Ave, Fl 12  Hartford, CT 06105-3730  1-800-994-9422  TTY: 711</p>	<p><b>Delaware</b>  <a href="#">Delaware Medicare Assistance Bureau (DMAB)</a>  841 Silver Lk Blvd  Dover, DE 19904  1-800-336-9500  TTY: 711</p>
<p><b>District of Columbia</b>  <a href="#">Health Insurance Counseling Project (HICP)</a>  650 20th St, NW  Washington, DC 20052  1-202-994-6272  TTY: 711</p>	<p><b>Florida</b>  <a href="#">SHINE Program Department of Elder Affairs</a>  4040 Esplanade Way, Ste 270  Tallahassee, FL 32399-7000  1-800-963-5337  TTY: 1-800-955-8770</p>	<p><b>Georgia</b>  <a href="#">DHS Division of Aging Services - GeorgiaCares Program</a>  2 Peachtree St NW, Fl 33  Atlanta, GA 30303  1-866-552-4464  TTY: 711</p>
<p><b>Guam</b>  <a href="#">Division of Senior Citizens Guam</a>  130 University Drive, Ste 8,  University Castle Mall  Mangilao, GU 96913  1-671-735-7421  TTY: 1-671-735-7415</p>	<p><b>Hawaii</b>  <a href="#">HAWAII SHIP State Health Insurance Assistance Program</a>  No. 1 Capitol District  250 South Hotel St, Ste 406  Honolulu, HI 96813-2831  1-888-875-9229  TTY: 1-866-810-4379</p>	<p><b>Idaho</b>  <a href="#">Idaho Senior Health Insurance Benefits Advisors (SHIBA)</a>  700 West State St  PO Box 83720  Boise, ID 83720-0043  1-800-247-4422  TTY: 711</p>
<p><b>Illinois</b>  <a href="#">Senior Health Insurance Program</a>  One Natural Resources Way,  Ste 100  Springfield, IL 62702-1271  1-800-252-8966  TTY: 1-888-206-1327</p>	<p><b>Indiana</b>  <a href="#">Indiana Department of Insurance - State Health Insurance Program</a>  311 W Washington St, Ste 300  Indianapolis, IN 46204-2787  1-800-452-4800  TTY: 1-866-846-0139</p>	<p><b>Iowa</b>  <a href="#">Senior Health Insurance Information Program</a>  601 Locust St, Fl 4  Des Moines, IA 50309-3738  1-800-351-4664  TTY: 1-800-735-2942</p>
<p><b>Kansas</b>  <a href="#">Kansas Department for Aging and Disability Services</a>  New England Bldg  503 S Kansas Ave  Topeka, KS 66603-3404  1-800-860-5260  TTY: 1-785-291-3167</p>	<p><b>Kentucky</b>  <a href="#">Kentucky State Health Insurance Assistance Program (SHIP)</a>  275 E Main St  Frankfort, KY 40621  1-877-293-7447  TTY: 1-800-627-4702</p>	<p><b>Louisiana</b>  <a href="#">Louisiana Department of Insurance, Senior Health Insurance Information Program</a>  PO Box 94214  Baton Rouge, LA 70802  1-800-259-5300  TTY: 711</p>
<p><b>Maine</b>  <a href="#">Maine Department of Health and Human Services</a>  11 State House Station  41 Anthony Ave  Augusta, ME 04333  1-800-262-2232  TTY: 711</p>	<p><b>Mariana Islands</b>  <a href="#">Commonwealth of The Northern Mariana Islands SHIP Program</a>  PO Box 5795 CHRB  Saipan, MP 96950  1-670-664-3000  TTY: 711</p>	<p><b>Maryland</b>  <a href="#">The Maryland Department of Aging</a>  301 W Preston St, Ste 1007  Baltimore, MD 21201  1-800-243-3425  TTY: 711</p>

<p><b>Massachusetts</b>  <a href="#">Executive Office of Elder Affairs / SHINE</a>  One Ashburton Place, Rm 517  Boston, MA 02108  1-800-243-4636  TTY: 711</p>	<p><b>Michigan</b>  <a href="#">Michigan Medicare Assistance Program (MMAP)</a>  5303 S Cedar St  Lansing, MI 48917  1-800-803-7174  TTY: 711</p>	<p><b>Minnesota</b>  <a href="#">Minnesota Board on Aging - Senior LinkAge Line</a>  PO Box 64976  St. Paul, MN 55164-0976  1-800-333-2433  TTY: 1-800-627-3529</p>
<p><b>Mississippi</b>  <a href="#">Mississippi Department of Human Services, MS State Health Insurance Assistance Program (SHIP)</a>  750 N State St  Jackson, MS 39202  1-800-948-3090  TTY: 711</p>	<p><b>Missouri</b>  <a href="#">Missouri CLAIM</a>  200 N Keene St, Ste 101  Columbia, MO 65201  1-800-390-3330  TTY: 711</p>	<p><b>Montana</b>  <a href="#">Montana State Health Insurance Assistance Program (SHIP)</a>  2030 11th Ave  Helena, MT 59601  1-800-551-3191  TTY: 711</p>
<p><b>Nebraska</b>  <a href="#">Nebraska Senior Health Insurance Information Program (SHIIP)</a>  941 O St  PO Box 82089  Lincoln, NE 68501-2089  1-800-234-7119  TTY: 711</p>	<p><b>Nevada</b>  <a href="#">Nevada State Health Insurance Assistance Program</a>  3416 Goni Rd, Ste D-132  Carson City, NV 89706  1-800-307-4444  TTY: 711</p>	<p><b>New Hampshire</b>  <a href="#">NH SHIP - ServiceLink Aging and Disability Resource Center</a>  2 Industrial Park Drive  PO Box 1016  Concord, NH 03302-1016  1-866-634-9412  TTY: 1-800-735-2964</p>
<p><b>New Jersey</b>  <a href="#">Division of Aging and Community Services Department of Health (SHIP)</a>  PO Box 715  Trenton, NJ 08625-0715  1-800-792-8820  TTY: 711</p>	<p><b>New Mexico</b>  <a href="#">New Mexico Aging &amp; Long-Term Services (ADRC)</a>  PO Box 27118  Santa Fe, NM 87502-7118  1-800-432-2080  TTY: 711</p>	<p><b>New York</b>  <a href="#">Health Insurance Information Counseling and Assistance Program (HIICAP)</a>  2 Empire State Plaza  Albany, NY 12223-1251  1-800-701-0501  TTY: 711</p>
<p><b>North Carolina</b>  <a href="#">Seniors' Health Insurance Information Program (SHIIP)</a>  1201 Mail Service Ctr  Raleigh, NC 27699-1201  1-855-408-1212  TTY: 711</p>	<p><b>North Dakota</b>  <a href="#">State Health Insurance Counseling Program (SHIC)</a>  600 E Blvd Ave  Bismarck, ND 58505-0320  1-888-575-6611  TTY: 1-800-366-6888</p>	<p><b>Ohio</b>  <a href="#">Ohio Department of Insurance</a>  50 W Town St, Ste 300, Fl 3  Columbus, OH 43215  1-800-686-1578  TTY: 1-614-644-3745</p>

<p><b>Oklahoma</b>  <a href="#">Senior Health Insurance Counseling Program (SHIP)</a>  5 Corporate Plaza  3625 NW 56th St, Ste 100  Oklahoma City, OK 73112-4511  1-800-763-2828  TTY: 711</p>	<p><b>Oregon</b>  <a href="#">Senior Health Insurance Benefits Assistance Program</a>  PO Box 14480  Salem, OR 97309-0405  1-800-722-4134  TTY: 711</p>	<p><b>Pennsylvania</b>  <a href="#">Apprise Health Insurance Counseling Program</a>  555 Walnut St, Fl 5  Harrisburg, PA 17101-1919  1-800-783-7067  TTY: 711</p>
<p><b>Puerto Rico</b>  State Health Insurance Assistance Program  Ponce de León Ave, PDA 16  EDIF 1064, 3er nivel  San Juan, PR 00919-1179  1-787-721-6121  TTY: 711</p>	<p><b>Rhode Island</b>  <a href="#">Rhode Island Department of Human Services, Division of Elderly Affairs</a>  57 Howard Ave  Louis Pasteur Bldg, Fl 2  Cranston, RI 02920  1-401-462-3000  TTY: 1-401-462-0740</p>	<p><b>South Carolina</b>  <a href="#">South Carolina Lieutenant Governor's Office on Aging</a>  1301 Gervais St, Ste 350  Columbia, SC 29201  1-800-868-9095  TTY: 711</p>
<p><b>South Dakota</b>  <a href="#">South Dakota Department of Social Services SHIINE</a>  800 E Dakota Ave  Pierre, SD 57501  1-877-331-4834  TTY: 711</p>	<p><b>Tennessee</b>  <a href="#">Tennessee Commission on Aging and Disability</a>  502 Deaderick St, Fl 9  Nashville, TN 37243-0860  1-877-801-0044  TTY: 711</p>	<p><b>Texas</b>  <a href="#">Health Information Counseling &amp; Advocacy Program of Texas (HICAP)</a>  PO Box 149104  Austin, TX 78714-9104  1-800-252-9240  TTY: 711</p>
<p><b>Utah</b>  <a href="#">Aging Services Administrative Office</a>  195 N 1950 W  Salt Lake City, UT 84116  1-800-541-7735  TTY: 711</p>	<p><b>Vermont</b>  <a href="#">Department of Disabilities, Aging and Independent Living</a>  280 State Dr, HC 2 S  Waterbury, VT 05671-2070  1-802-241-0294  TTY: 711</p>	<p><b>Virgin Islands</b>  <a href="#">VI SHIP/Medicare</a>  Gov. Juan F. Luis Hospital &amp; Medical Ctr  4007 Estate Diamond, Fl 1  St. Croix, VI 00820  1-340-772-7368  TTY: 711</p>
<p><b>Virginia</b>  <a href="#">Virginia Department for the Aging</a>  1610 Forest Ave, Ste 100  Henrico, VA 23229  1-800-552-3402  TTY: 711</p>	<p><b>Washington</b>  <a href="#">Consumer Advocacy/SHIBA</a>  PO Box 40255  Olympia, WA 98504-0256  1-800-562-6900  TTY: 1-360-586-0241</p>	<p><b>West Virginia</b>  <a href="#">West Virginia SHIP</a>  1900 Kanawha Blvd East  Charleston, WV 25305  1-877-987-4463  TTY: 711</p>

<b>Wisconsin</b> <a href="#">State of Wisconsin - Board on Aging &amp; Long Term Care</a> 1402 Pankratz St, Ste 111 Madison, WI 53704-4001 1-800-242-1060 TTY: 711	<b>Wyoming</b> <a href="#">Wyoming Senior Citizens Inc.</a> 106 W Adams Ave Riverton, WY 82501 1-800-856-4398 TTY: 711	
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